

## Appendix B – Exceptions Report

### Key:



Green – Performance is at or above target



Amber – Performance is less than 10% below target



Red – Performance is 10% or more below target

Code	Short Name	Current Value	Current Target	Current Status	Performance Chart	Year to date 2023/24 Value	Year to date 2023/24 Target	Year to date 2023/24 Status	Latest Note																																						
LPI_BC LC 001	Average number of days to process a land charge search	5.97	10		<table border="1"> <caption>Monthly Performance Data (Approximate)</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2022</td><td>3.8</td></tr> <tr><td>May 2022</td><td>2.5</td></tr> <tr><td>June 2022</td><td>3.8</td></tr> <tr><td>July 2022</td><td>4.2</td></tr> <tr><td>August 2022</td><td>4.5</td></tr> <tr><td>September 2022</td><td>3.5</td></tr> <tr><td>October 2022</td><td>3.0</td></tr> <tr><td>November 2022</td><td>4.2</td></tr> <tr><td>December 2022</td><td>2.8</td></tr> <tr><td>January 2023</td><td>2.5</td></tr> <tr><td>February 2023</td><td>3.0</td></tr> <tr><td>March 2023</td><td>2.8</td></tr> <tr><td>April 2023</td><td>4.2</td></tr> <tr><td>May 2023</td><td>4.2</td></tr> <tr><td>June 2023</td><td>4.8</td></tr> <tr><td>July 2023</td><td>4.5</td></tr> <tr><td>August 2023</td><td>4.8</td></tr> <tr><td>September 2023</td><td>6.0</td></tr> </tbody> </table>	Month	Value	April 2022	3.8	May 2022	2.5	June 2022	3.8	July 2022	4.2	August 2022	4.5	September 2022	3.5	October 2022	3.0	November 2022	4.2	December 2022	2.8	January 2023	2.5	February 2023	3.0	March 2023	2.8	April 2023	4.2	May 2023	4.2	June 2023	4.8	July 2023	4.5	August 2023	4.8	September 2023	6.0	4.75	10		Commentary is only provided for 'red' indicators
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LPI_HR001	The average number of working days lost to sickness absence per FTE	3.6	4.5	✔		3.6	4.5	✔	Commentary is only provided for 'red' indicators
LPI_HR002	Number of weeks to recruit from advert to point of offer / acceptance	3.8	12	✔		3.8	12	✔	Commentary is only provided for 'red' indicators